



Reflections

Crystal Symphony • Cruise 4210, No. 16

Thursday, May 15, 2014
Los Angeles, California, USA
Arrive 8:00am
Sunrise: 5:51am

Disembarkation Issue

Crystal Symphony Concludes
Her "Pagodas to Paradise" Cruise
Tokyo, Japan to Los Angeles, USA
May 1 – May 15, 2014

Distances Sailed This Cruise

Tokyo, Japan, to
Honolulu, Hawaii, USA
3,382 nautical miles

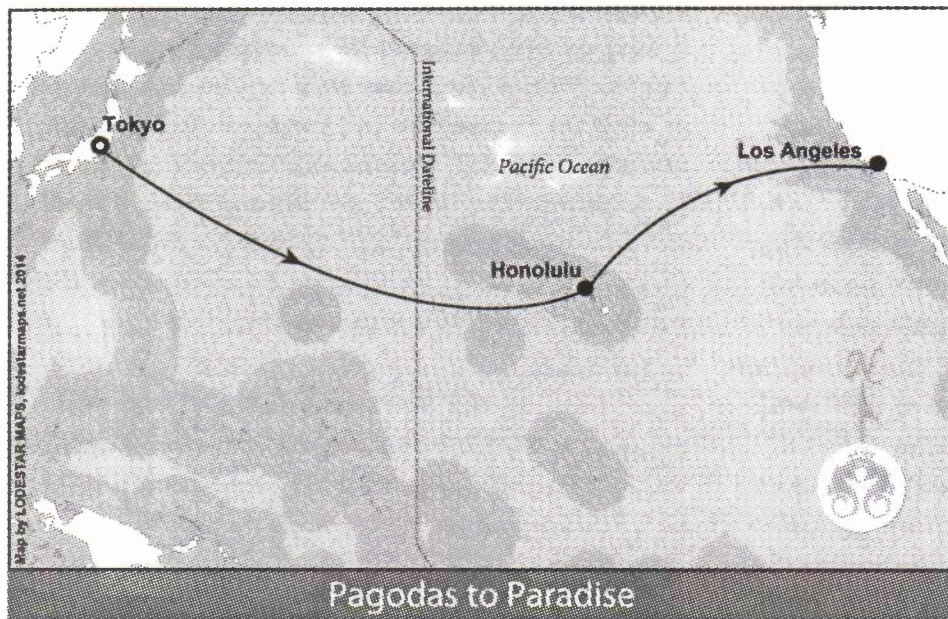
Honolulu, Hawaii, USA to
Los Angeles, California, USA
2,249 nautical miles

Pilot Distance
47 nautical miles

Total Distance Sailed
5,678 nautical miles

*To convert to statute miles,
multiply nautical miles by 1.15*
6,530 land miles

No Smoking Please – Crystal Symphony is scheduled for bunkering (fuel storage) during our call at Los Angeles today. Guests are asked to refrain from smoking on those outside decks that face the bunkering barge.



Key Card – When disembarking please have your ship's identification key card readily available when disembarking Crystal Symphony as ship's security will need to scan it at the gangway. Thank you.

Disembarkation Information for Los Angeles, Thursday, May 15, 2014

Your Baggage

All guests disembarking in Los Angeles are kindly requested to place their luggage, tagged with the appropriate color and number-coded luggage tags outside their stateroom any time after dinner but **no later than 11:00 pm, Wednesday, May 14, 2014**. In addition we kindly ask all guests to also place the appropriate color and number-coded luggage tags on their hand carry luggage. **Please lock your luggage before placing it outside your stateroom. You may need to unlock it for airport security, but we suggest you re-lock it after these procedures.**

Please do not include any valuables, passport, airline tickets, medication, open bags or bottles of liquor with this luggage.

All guests are advised not to leave any luggage containing high value items, Passport/Driver's License and/or checks/credit cards, laptops, cameras, iPods or any other items of value, including, but not limited to jewelry, laptops, cameras, iPods and medicine with any individuals at hotels, on buses/vehicles or left unattended under any circumstances. It is unsafe to do so and Crystal Cruises cannot accept responsibility for any such valuables, passports, driver's license, checks, credit cards or medicine left in bags that are left unattended. This includes, but is not limited to, leaving items on tour or transfer buses, with hotel bellmen or front office staff, at hospitality desks in hotels, or unattended hotel lobbies, holding locations, pier terminals or any other locations. Luggage containing any valuables should be in the possession of the owners at all times, without exception. Guests should not leave any such items with any individual who is not known to the guest, regardless of any assurances given to guests that it is safe to do so. Please note that Crystal Cruises cannot be responsible for any loss or theft resulting from guests leaving luggage containing valuables unattended.

Kindly note that if you need additional ship's color-coded luggage tags, please contact the Reception Desk.

Luggage Inspection

Please be advised that for your safety and security, all luggage is subject to X-ray Security prior to its off-loading in Los Angeles. If an inspection of your luggage is required, we will ask you to come to the luggage handling area and open your bags for examination. We appreciate your cooperation should you be asked to open your luggage for inspection prior to disembarkation.

Disembarkation Briefing

All guests are urged to watch the televised disembarkation presentation for important information regarding disembarkation procedures in Los Angeles. The disembarkation talk will be shown throughout the day and evening on your stateroom television. Please consult the television schedule for times and channels.

Settlement of Accounts

If you have registered a credit card prior to boarding or during the check-in procedures, you are automatically registered for Express Checkout. If you have not submitted your credit card or would like to change the card on file; kindly do so at the Reception Desk by 12:00 midnight, Wednesday, May 14, 2014. A complete itemized statement will then be delivered to your stateroom on debarkation morning, stating your credit card number and showing a zero-balance. Your final balance will be automatically billed through your credit card company.

Crystal Symphony accepts the following credit cards: Visa, American Express, Diners Club, JCB, Master Card and Discovery Card as well as traveler's checks, personal checks or cash for settlement of your shipboard accounts. Settlement of shipboard accounts will take place at the Reception Desk for those guests who have not yet left a signed imprint of their credit card during the cruise. If you choose to settle your account with cash, personal checks, or traveler's checks we recommend that you do so thirty minutes prior to your listed departure time from the ship. Please see the enclosed departure schedule for listed departure times.



Disembarkation Procedures

Crystal Symphony is scheduled to dock at Los Angeles's World Cruise Center pier 93 at 8:00am, today, Thursday, May 15, 2014.

Please note that we will not be allowed to begin disembarkation procedures until we have permission from US Customs and Border Protection.

We anticipate disembarkation to commence at 8:00am.

ALL guests are assigned a disembarkation group, which is identified by a particular color/number coded luggage tag. Each color/number coded group will meet in the Starlite Club located on Tiffany Deck 6. Please note that for the comfort and convenience of all our guests, Crystal Symphony endorses a "no disembarkation announcement policy." Please consult the enclosed departure schedule for your particular disembarkation time. **We ask that you meet at least fifteen minutes before the listed departure time;** failure to do so may cause you to miss your transfer and subsequently all further travel plans may be affected.

Please note that when disembarking Crystal Symphony at Los Angeles you will need to scan your key/identification card at the gangway prior to proceeding ashore.

Please make yourself comfortable in the Starlite Club and ship's staff will advise you when it is time for your group to disembark.

Luggage Inspection

Please be advised that for your safety and security, all luggage is subject to X-ray Security and Customs check prior to its off-loading in Hong Kong. If an inspection of your luggage is required, we will ask you to come to the luggage handling area and unlock your bags for examination. We appreciate your cooperation should you be asked to open your luggage for inspection prior to disembarkation.

Shipboard Folio Charges

To avoid any potential delays on the day of your disembarkation, please stop by the Reception Desk regarding your Shipboard Folio Charges. We will be pleased to assist you. Your Final Shipboard Folio will be delivered to your Penthouse or Stateroom on the morning of disembarkation.

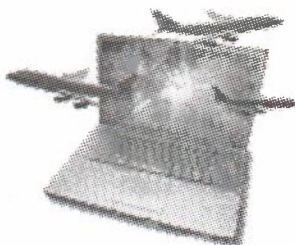
Crystal Flight Check-in Service *20 minutes complimentary Internet access*

Crystal is pleased to provide all guests with **20 minutes complimentary Internet access**, so that you may complete the check-in procedures for your return flights. These 20 minutes will be added to your account; if you already purchased an internet account the 20 minutes will be added to your remaining balance. You can check in for your flight and print boarding passes 24 hours prior to your flight.

Complimentary Internet access is available starting at 7:00am Wednesday, May 14, 24 hours (1 day) prior to the end of the cruise.

Please remember to bring your credit card and passport details.

For additional information, please contact CU@Sea at ext. 3921.



Declarations on Government Forms

Crystal Cruises reminds you that it is very important that you fill out customs and immigration and all other government required forms accurately, and take particular care in recording personal property you may be required to declare. If you do not, you run the risk of government fines and other sanctions. You also run the risk, should you experience loss of or damage to your personal property, of having what might otherwise be legitimate claims denied if you have not properly stated the identity and value of your property on forms which request such information. Crystal Cruises is not responsible for your failure to properly and accurately fill out official and other forms, and cannot be expected to reimburse you for any damages you may suffer as a result of such failure.



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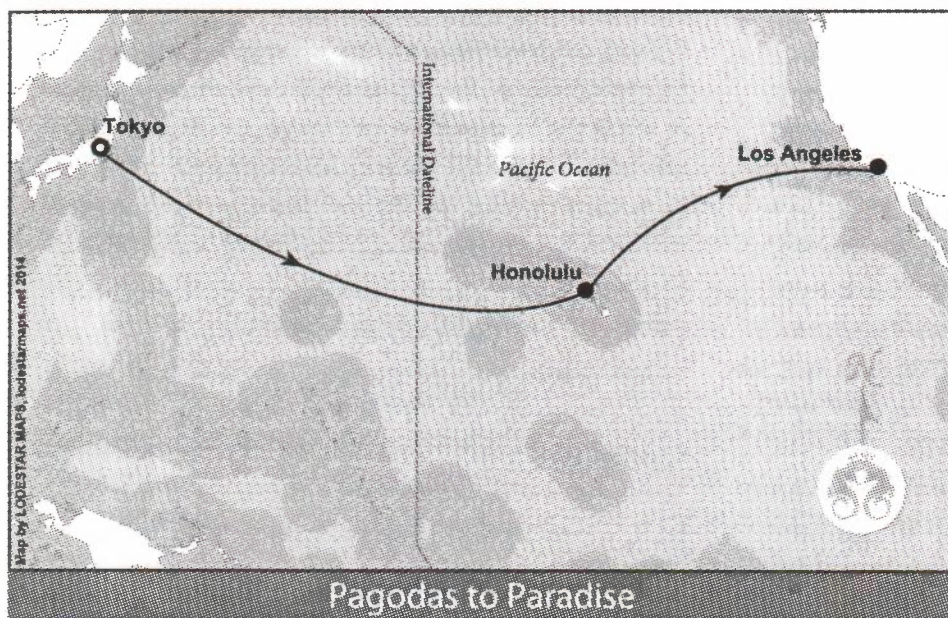
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