



Disembarkation Information for Los Angeles, Thursday, May 15, 2014

Your Baggage

Please find enclosed your luggage tags in the sleeve of this disembarkation folder. All guests disembarking in Los Angeles are kindly requested to place their luggage, tagged with the appropriate color and number-coded luggage tags outside their stateroom any time after dinner but **no later than 11:00 pm, Wednesday, May 14, 2014**. In addition we kindly ask all guests to also place the appropriate color and number-coded luggage tags on their hand carry luggage. **Please lock your luggage before placing it outside your stateroom. You may need to unlock it for airport security, but we suggest you re-lock it after these procedures.**

Please do not include any valuables, passport, airline tickets, medication, open bags or bottles of liquor with this luggage.

All guests are advised not to leave any luggage containing high value items, Passport/Driver's License and/or checks/credit cards, laptops, cameras, iPods or any other items of value, including, but not limited to jewelry, laptops, cameras, iPods and medicine with any individuals at hotels, on buses/vehicles or left unattended under any circumstances. It is unsafe to do so and Crystal Cruises cannot accept responsibility for any such valuables, passports, driver's license, checks, credit cards or medicine left in bags that are left unattended. This includes, but is not limited to, leaving items on tour or transfer buses, with hotel bellmen or front office staff, at hospitality desks in hotels, or unattended hotel lobbies, holding locations, pier terminals or any other locations. Luggage containing any valuables should be in the possession of the owners at all times, without exception. Guests should not leave any such items with any individual who is not known to the guest, regardless of any assurances given to guests that it is safe to do so. Please note that Crystal Cruises cannot be responsible for any loss or theft resulting from guests leaving luggage containing valuables unattended.

Kindly note that if you need additional ship's color-coded luggage tags, please contact the Reception Desk.

Luggage Inspection

Please be advised that for your safety and security, all luggage is subject to X-ray Security prior to its off-loading in Los Angeles. If an inspection of your luggage is required, we will ask you to come to the luggage handling area and open your bags for examination. We appreciate your cooperation should you be asked to open your luggage for inspection prior to disembarkation.

Disembarkation Briefing

All guests are urged to watch the televised disembarkation presentation for important information regarding disembarkation procedures in Los Angeles. The disembarkation talk will be shown throughout the day and evening on your stateroom television. Please consult the television schedule for times and channels.

Settlement of Accounts

If you have registered a credit card prior to boarding or during the check-in procedures, you are automatically registered for Express Checkout. If you have not submitted your credit card or would like to change the card on file; kindly do so at the Reception Desk by 12:00 midnight, Wednesday, May 14, 2014. A complete itemized statement will then be delivered to your stateroom on debarkation morning, stating your credit card number and showing a zero-balance. Your final balance will be automatically billed through your credit card company.

Crystal Symphony accepts the following credit cards: Visa, American Express, Diners Club, JCB, Master Card and Discovery Card as well as traveler's checks, personal checks or cash for settlement of your shipboard accounts. Settlement of shipboard accounts will take place at the Reception Desk for those guests who have not yet left a signed imprint of their credit card during the cruise. If you choose to settle your account with cash, personal checks, or traveler's checks we recommend that you do so thirty minutes prior to your listed departure time from the ship. Please see the enclosed departure schedule for listed departure times.

Arrival Information

Crystal Symphony is scheduled to dock at Los Angeles's World Cruise Center pier 93 at 8:00am, Thursday, May 15, 2014.

Please note that we will not be allowed to begin disembarkation procedures until we have permission from US Customs and Border Protection. **We anticipate disembarkation to commence at 8:00am.**

ALL guests are assigned a disembarkation group, which is identified by a particular color/number coded luggage tag. Each color/number coded group will meet in the Starlite Club located on Tiffany Deck 6. Please note that for the comfort and convenience of all our guests, Crystal Symphony endorses a "no disembarkation announcement policy." Please consult the enclosed departure schedule for your particular disembarkation time. **We ask that you meet at least fifteen minutes before the listed departure time;** failure to do so may cause you to miss your transfer and subsequently all further travel plans may be affected.

Please note that when disembarking Crystal Symphony at Los Angeles you will need to scan your key/identification card at the gangway prior to proceeding ashore.

Please make yourself comfortable in the Starlite Club and ship's staff will advise you when it is time for your group to disembark.

Tentative Breakfast Times for Thursday May 15, 2014:

Lido Café , Lido Deck 11 Aft	
Early Bird & Coffee (Portside)	5:00am – 6:00am
Continental Breakfast	6:00am – 6:45am
Breakfast Buffet	6:45am – 9:30am

Crystal Dining Room , Crystal Deck 5 Midship	
Breakfast (Open Seating)	7:00am – 9:00am

The Bistro , Tiffany Deck 6 Midship	
Late-Risers Coffee with Danish Pastries	9:00am – 11:30am

Guests with independent travel arrangements (RED luggage tags):

All guests with **RED** tags are free to disembark from 8:00am to 9:45am.

You will claim your luggage in the terminal ashore prior to clearing US Customs and continuing with your private arrangements. Crystal Cruises staff and porters will be readily available on the pier to assist you.

Please be advised that taxis are available but some congestion and wait times might be expected at peak hours.

Guests with Travel Arrangements booked through the Concierge

Your disembarkation details will be provided by the Concierge and you will receive **BROWN 8** luggage tags.



Air/Sea guests and Cruise Only guests with flights departing from Los Angeles International Airport before 3:00pm on Thursday, May 15, 2014

Upon disembarking Crystal Symphony you will claim your luggage in the terminal ashore and clear US customs. You will then board your waiting motor coach for a transfer directly to the airport. Your luggage will accompany you on the motor coach to the airport. Upon arrival at the airport you will claim your luggage off the motor coach and proceed to your airline check-in counter. Crystal Cruises staff and porters will be available to assist you at the terminal building and at the airport.

For guests with **BLUE 2** tags departing at 08:00 from Starlite Club with flights from Terminals 4 & 5

AA 2413 AA 2419 DL 101 DL 995 DL 2204 DL 5840

For guests with **ORANGE 5** tags departing at 08:00 from Starlite Club with flights from Terminals B, 1 - 3

B6 488 NH 5 WN 3565

For guests with **GREEN 1** tags departing at 08:15 from Starlite Club with flights from Terminals 6 & 7

AS 569 UA 299 UA 444 UA 1426 UA 1453 UA 1489 UA 8472

For guests with **BLUE 3** tags departing at 08:30 from Starlite Club with flights from Terminals 4 & 5

AA32 AA 252 AA 1014 AA 1063 AA 1143 AA 1192 AA 2423 AA 2613
AA 3309 DL 5844

For guests with **GREEN 3** tags departing at 09:00 from Starlite Club with flights from Terminals 6 & 7

AS 465 UA 385 UA 591 UA 653 UA 867 UA 1256 UA 1415 UA 6522

For guests with **ORANGE 7** tags departing at 09:00 from Starlite Club with flights from Terminals B, 1 - 3

AC 792 JL 61 KL 602 OZ 2011 WN 119 ~~WN~~ 453 WN 530 WN 1801
WN 1891 WN3677

Air/Sea guests and Cruise Only guests with flights departing from Los Angeles International Airport after 3:00pm on Thursday, May 15, 2014

Upon disembarking Crystal Symphony you will claim your luggage in the terminal ashore and clear US customs. You will then board your waiting motor coach for a direct transfer to the LAX Renaissance hotel where light refreshments will be served. Later on you will be transferred from the hotel to the airport with ample time to complete check-in formalities. Your luggage will be transferred directly to the airport and will be waiting for you by the respective airline check-in areas. Crystal Cruises staff and porters will be available to assist you at all locations.

For guests with **PINK 4** tags departing at 09:30 from Starlite Club with flights

AA 144 AA209 AA 2626 AC 555 BA 282 DL 637 DL 1566 HA 9
NZ 2 SQ 11 UA 12 UA 1228 VA 2 VS 24



Regarding US Customs Allowances...

US residents must declare the total value of ALL articles acquired abroad (whether new or used, whether dutiable or not, and whether obtained by purchase, as a gift, or otherwise), including purchases – made in Duty-Free stores abroad, or in our on-board shops – which are in their possession at the time of arrival. US Customs officials can – and occasionally do – search luggage for items purchased abroad. To be safe, declare every purchase made abroad or on board Crystal Symphony. U.S. residents are usually required to pay a flat 3% rate of duty on the first US\$1,000 above their exemptions. (Please note that the rate of duty has been decreased from 4% to 3% as of January 1, 2002). Please also make sure to read the back of your Customs form before filling it out. **Please note: The Customs form states that the duty-free exemption is US \$800 per person.**

Please note that Crystal Symphony has to provide U.S. Customs with a list of all guests who made purchases of over \$800 in the ships gift shops.

Please note: No food, fruit or plants may be taken ashore in Los Angeles due to US Dept of Agriculture and Quarantine regulations!