

Crystal Symphony

Penthouse 1065

May 7, 2014

Dear Mr. Boyson & Mr. Giddings,

Whenever arriving in a U.S. port from abroad, U.S. Customs and Border Protection regulations require that **ALL** guests attend a U.S. Customs and Border Protection inspection.

Please be advised that this mandatory inspection will take place on the morning of May 8, upon our arrival to Honolulu starting on arrival for the first group called. We anticipate the inspection to be completed by 1:30pm.

We kindly ask you to meet in the Galaxy Lounge,

Tiffany deck 6 forward, when your group # 7 is called.

In order to prevent you from having to wait in long lines, please make yourself comfortable in one of our other public lounges or in your stateroom with the TV turned to Channel 52 and wait for the announcement asking your group number # 7 to proceed to the Galaxy Lounge.

We would kindly ask you to bring your passport and your ships ID card when presenting yourself to the inspection.

Passport pickup: All guests may pick up their passports from the Reception Desk on Crystal Plaza, Deck 5.

Very important: Please note that this inspection is mandatory and each individual must attend in person. Please have your ship's ID card available as it will be swiped for registration at the entrance to the Galaxy Lounge.

Your kind cooperation and understanding is appreciated.

Sincerely, Front Office