



Disembarkation Information for Los Angeles, March 11, 2007

Your Baggage

Please find enclosed your luggage tags in the sleeve of this disembarkation folder.

All guests disembarking in Los Angeles are kindly requested to place their luggage, tagged with the appropriate color and number-coded luggage tags outside their stateroom anytime after dinner but no later than 12 Midnight, Saturday, March 10, 2007. We recommend that you lock your luggage before placing it outside your stateroom. Please be advised that if you have completed your packing by 8:00pm, and would like to have some of your bags out of your stateroom early, you are more than welcome to put them outside your stateroom door at this time.

Please do not include any valuables, passport, airline tickets, medication, open bags or bottles of liquor with this luggage.

Kindly note that if you need additional ship's color-coded luggage tags, please contact the Reception Desk.

Settlement of Accounts

Crystal Symphony accepts the following credit cards: Visa, American Express, Diners Club, Master Card and Carte Blanche as well as travelers checks, personal checks or cash for settlement of your shipboard accounts. Settlement of shipboard accounts will take place at the Reception Desk for those guests who have not yet left a signed imprint of their credit card during the cruise. If you do choose to settle your account with cash, personal checks, or travelers checks we recommend that you do so 30 minutes prior to your listed departure time from the ship. Please see the enclosed departure schedule for listed departure times.

We strongly encourage all our guests to take advantage of our Express-Check Out System. Simply leave a signed imprint of your credit card at the Reception Desk by **12 Midnight, Saturday, March 10, 2007**, if you have not already done so.

A complete itemized statement will then be delivered to your stateroom on debarkation morning, stating your credit card number and showing a zero-balance. Your final balance will be automatically billed through your credit card company.

Disembarkation Information

All guests are urged to watch the televised disembarkation presentation for important information regarding disembarkation procedures in Los Angeles. The disembarkation talk is shown throughout the day on your stateroom television.

Please consult the television schedule for times and channels.

Passport Pick-up

All guests disembarking in Los Angeles may pick up your passports at the Reception Desk, Crystal Plaza Deck 5 at your convenience.

Regarding U.S. Customs Allowances

U.S. residents must declare the total value of ALL articles acquired abroad (whether new or used, whether dutiable or not, and whether obtained by purchase, as a gift, or otherwise), including purchases – made in Duty-Free stores abroad, or in our on-board shops – which are in their possession at the time of arrival. U.S. Customs officials can – and occasionally do – search luggage for items purchased abroad. **To be safe, declare every purchase made abroad or on board Crystal Symphony.**

U.S. residents are usually required to pay a flat 3% rate of duty on the first US\$1,000 above their exemptions. (Please note that the rate of duty has been decreased from 4% to 3% as of January 1, 2002). Please also make sure to read the back of your Customs form before filling it out. Please note: The Customs form states that the duty-free exemption is US\$800 per person. Regardless of the amount of your purchases, it is expedient to declare ALL items purchased.

Please note that Crystal Symphony has to provide U.S. Customs with a list of all guests who made purchases of over \$800 in the ships gift shops.

Arrival Information

Crystal Symphony is scheduled to dock in Los Angeles at the Port of San Pedro at Pier #92 at 7:00am on Sunday, March 11. Once docked, local authorities will board the ship for clearance and off loading of luggage will commence. Once all luggage is off the ship we will begin disembarkation procedures. Please note that we will not be allowed to begin disembarkation procedures until we have the go ahead from U.S. Officials. We anticipate disembarkation to commence at 8:45am.

ALL guests are assigned a disembarkation group, which is identified by a particular color/number coded luggage tag. Each color / number coded group will meet in the Starlite Club, Tiffany Deck 6. Please note that for the comfort and convenience of all our guests, Crystal Symphony endorses a "no disembarkation announcement policy."

Please consult the enclosed departure schedule for your particular disembarkation time. We ask that you meet at least 15 minutes before the listed departure time; failure to do so may cause you to miss your transfer and subsequently all further travel plans may be affected. Make yourself comfortable in the Starlite Club and ship's staff will advise you when it is time for your group to disembark.